



GENERAL BUSINESS TERMS AND CONDITIONS

VOP_ds

ORDER

PRICE

SHIPPING

WARRANTY

GENERAL

Supplier (manufacturer): Zdenek DAVID, Hrusnova 12, 621 00 Brno, Czech Republic
VAT: CZ6509160350, ID: 41565967 www.dsys.cz

Registered at: ZU Brno, Z.L. c.ev. 370200-31079, c.j. 23257/96/02

GENERAL BUSINESS TERMS AND CONDITIONS vop_ds_0016

defining the business relations between firm Zdenek David (hereinafter as Supplier) and subscriber.

ORDER: By sending the order the customer confirms the order and that he understands the General Business Terms and Conditions and enters an agreement with them. The order can be placed by e-mail, mail, fax or over the phone and is always confirmed by supplier. The retail order has to include: product code, shipment method, payment method. The commercial partners order must also include subscribers Business Name, ICO, DIC, delivery and invoice address. The Supplier reserves the right to cancel the order if fulfillment is not possible. The retail customer (non commercial) has the right to withdraw from the contract within 14 days from the date of product purchasing.

PRICE: Purchase price is contractual. The supplier is a VAT payer. Payment methods: Proforma invoice, Cash on Delivery and account transfer after the delivery. The goods stay in a supplier possession until fully paid.

Fio bank a.s., SWIFT/BIC: FIOBCZPPXXX

IBAN: CZ6220100000002700324064

SHIPPING: Ordered goods are dispatched normally within 2-5 working days. In the case of a longer delivery period the customer will be asked to confirm the projected delivery time, and has the right to cancel the order. The goods within ČR and EU are standardly delivered by Czech post service. Shipping cost is added to the order price according to Czech postal rates, unless otherwise specified.

WARRANTY: All DSYS products are warranted for 24 from date of the retail purchase. The warranty covers all manufacturing and components defects. All defective products should be return to service or to the dealer with the defect description. When the warranty claim is accepted, the warranty period will be extended of the full time needed to proceed the claim. The product will be repaired or replaced with the similar product from the current line if discontinued. A copy of original sales receipt must be included.

The warranty does not apply to damage caused by:

Ordinary wear and tear, mechanical damage, improper usage

Accident

Using the product for other purpose than described in the user guide

Unauthorized service and unauthorized modifications.

All repaired/replaced product are shipped back as soon as possible with service report.

GENERAL:

The supplier declares, that all products introduced to the market are in compliance with CZ law obligation nu. 22/1997Sb., The declaration of conformity was issued to all of our products.

The supplier is not responsible for any damages caused by outer impacts, improper use, accidents.

The supplier reserves the right to change the prices, technical specifications without prior notice.

The supplier insures the customer about personal data privacy.

Legal and Contractual Relations follow the commercial code of the Czech Republic in operation and the civil code in operation for retail customers. Terms of trade conditions are ordered by legislation in operation, and common trade usage.

Discretions and duties resulting from concluded contractual relation follows the legal order of the Czech Republic.

General Business Terms and Conditions take effect from 01.01.2020 and expire when new General Business Terms and Conditions are issued.